

# Transactional Structure of CRM System-'COSMOS'

The Modules involved in the Process are the following:

**COSMOS BI** = BUSINESS INTELLIGENT System that applies Business Intelligence

**GAT** = 'COSMOS' Transaction Manager

**GAR** = 'COSMOS' Route Manager

**PDA's** = 'COSMOS' PDA's Mobile computing solutions for making Orders, inventories, surveys, censuses, etc.

The diagram below shows the relationship between each of the components:

